

Info guide: How to send excess baggage to India with DTDC.

1, Prohibited and Restricted items

You cannot send by air all items, some are prohibited or restricted from being sent to India.

Check Courierpoint's Prohibited and Restricted item lists [here](#)

So that you know the goods that you want to send can actually be sent.

2, How to pack your goods.

You can pack your goods into either new cardboard double walled boxes or suitcases.

Any item that is fragile needs to be wrapped in bubble wrap to protect it from damage.

Nothing fragile should directly touch the outer edge of the box or case.

Nothing should be able to move within the box or case.

Keep a list of all the items packed into each box or case.

Uses boxes with a length under 120csms is ensure easy moving.

3, Measure the size of each piece.

You need to measure the length, width and height of each box or case.

You must include any handles.

If it package is an odd shape, you need to measure it as if it is inside a box.

Write down the measurements of each box or case.

4, Weigh each box or case

You need to get the weight of each box or case that you are sending and write it down.

Ideally keep the weight of each box or case to under 30 kilos so that it is easy to move around by one man.

5, Duty and Taxes,

As India is outside of the European Union, all shipments will be declared to Indian Customs for them to assess if import duty and taxes are due. Generally if shipments are low value under 25US\$ import duty and tax is not normally due.

As part of our booking process you will need to declare the contents of each parcel and the value of each item.

6, Get your DTDC UK to India quote

Visit www.courierpoint.com and get use our shipment calculator to get the instant quotes from DTDC Express for sending your shipment to India.

Select their service, the despatch date and pay for your shipping.

The system will generate a shipping reference number, please write on a piece of paper and attach it to your box or case.

7, Despatch and Track

Your selected international courier service will send a van and a driver to collect your shipment.

All your boxes / cases will be taken to DTDC Heathrow hub, where a full shipment label and customs declaration will be printed and attached to your shipment, and then it is scanned and despatched to India.

At each point the shipment moves through a hub or vehicle each of your boxes / cases will be scanned.

You can monitor the movement of your shipment through our tracking facility at www.courierpoint.com/tracking

8, Customs Clearance in India

Customs in India require carriers to submit KYC documents for all of the receivers of inbound shipments. This is proof of the receivers identity and their residential address. These documents are needed by customs before your goods will be released for delivery and will be requested from the receiver once the shipment arrives in India.

If you are sending a shipment with a value over 25US\$ this it will be inspected by customs and import duty and tax maybe charged.

You can check if your shipment will incur import duty by checking with the destination customs department or through www.dutycalculator.com.

If import duty and taxes are owed, this will be charged to the receiver. If they refuse the charge, it will be billed back to the sender who has to pay it as a condition of using our delivery services.

9, Inspect your delivered shipment.

Once customs have cleared your goods, they will be delivered to your delivery address.

Please inspect the boxes and goods and sign for them in good condition.