

Prohibited Items

The items listed below cannot be sent with Courierpoint. If you do send any of these items they may be returned, abandoned or destroyed and additional charges may be incurred. If any of the items are sent they are excluded from all transit liability in the event of loss or damage.

- Jewellery, Costume Jewellery, Watches and objects constructed of precious metal and/or stones with a value in excess of £500
- Currency – Notes and coins, activated credit and debit cards, negotiable instruments equivalent to cash such as endorsed stocks, bonds and cash letters, Collectable coins and stamps, cheques signed and crossed but not completed with the monetary amount.
- British Passports
- Bullion
- Perfume, Aftershaves
- Restricted prescription medication
- Used cars parts (unless completely cleaned and containing no fluids)
- Perishable items, including items that require environmental control
- Loose lithium batteries
- Explosives (including airbags and Christmas crackers)
- Fireworks
- Ammunition
- Original and imitation firearms and firearm parts, (including but not limited to rifle butts, trigger mechanisms, screws / bolts)
- Weaponry such as knives, swords, clubs, crossbows and similar or their parts
- Dangerous / hazardous goods including but not limited to aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods.
- Live animals (including but not limited to mammals, reptiles, birds and fish), Insects, larvae, pupae etc.
- Human corpses, Organs, Body parts, Human and animal embryos, cremated or disinterred human remains
- Furs and ivory
- Pornography (printed, film or digital format) and or obscene material
- Tobacco, loose leaf tobacco products and pre-rolled cigarettes
- Clinical and or biological samples, (including but not limited to bodily fluids and tissue samples)
- Illegal goods (goods which are considered illegal in the origin, the transit points and/or the destination countries and includes but not limited to pirated goods, counterfeit goods and narcotics)

Restricted Items

The items listed below can be sent with Courierpoint. However, as they have a higher risk of lost or damage, no transit liability is accepted and will be carried at your sole risk and liability.

- Liquids (not listed in the Prohibited Items List)
- Glass or items containing glass, in part or full, is not covered for damage, including and not limited to Laptops, Computer screens, iPads, Mirror, etc.
- Paints
- Televisions
- Furniture
- Works of art, canvas prints, etc.
- Tiles
- Jewellery, Costume Jewellery, Watches and objects constructed of precious metal and/or stones with a value of under £500
- Fragile goods including and not limited to China or Ceramic items, marble, stone resin, sinks, toilets and baths
- White goods such as fridges, freezers, washing machines, ovens, dishwashers, etc.
- Suitcases (unless boxed)
- Plants and plant material, including seeds and cut flowers (cut flowers are acceptable to certain destinations, further information available on request)

Please note that any goods that are not packed in a rigid box or case are also excluded from all liability for damage whilst in transit. We therefore recommend that the contents of all shipments are packed in rigid boxes with proper internal packaging to minimise the risk of damage whilst in transit.