

Courierpoint News

Drop Off Service

In response to suggestions from many of our customers, we are delighted to start rolling out our Drop Off service. This means you no longer need to wait in the whole day waiting for your collection, you can simply drop it off at a local shop.

We can offer more than 1200 drop off points across the country so there is likely to be one close to you. When you are placing your order, simply enter your postcode and we can show you the drop off locations nearest to you together with their opening times.

Heartbleed OpenSSL Vulnerability

As you may have heard in the news recently, a major vulnerability (known colloquially as Heartbleed) in OpenSSL, the technology that powers encryption across much of the Internet, was disclosed a couple of days ago. We are happy to let you know that none of our systems use the OpenSSL software and so our servers have not been subject to the Heartbleed vulnerability.

We take your online security very seriously. When you log in to Courierpoint.com and when you are entering payment information you are protected by an enhanced SSL connection encrypting your data and confirming you are really connected to Courierpoint.com and not a phishing website. When you are entering payment information you may have noticed the address bar of your browser turns green to confirm the secure connection.

For further security we do not store your passwords. We create a hash of the password you enter and store this. When you next enter your password we again create a hash and compare it with the stored hash. Hashing your password creates a unique string of data that represents your password but from which is virtually impossible to find out what your password is. In this way even if someone did gain access to our database, they can't find out your password.

Fraud Warning

We have become aware that someone is using our name and logo to give a more legitimate appearance to their organisation. They have set up a website that appears to be Courierpoint.ca and suggest that buyers should pay via Western Union to enable them to receive their purchases securely. Unfortunately their purchases never arrive.

In the global free trading environment of the internet it is very difficult to take action against people passing themselves off as someone they are not. It is by no means clear that the web site is in Canada, it could be anywhere in the world. We are trying our best to close this organization down although it is of course very difficult.

It would appear most buyers caught by Courierpoint.ca are responding to adverts on Craigslist where every advert has a clear warning about sending money via Western Union. If someone is telling you to send them money via Western Union and Courierpoint will securely process your shipment, please do not pay them.